

# General Terms of Service for Agile African Restaurant Customers.

## 1. Introduction

Welcome to Agile African Restaurant ("we," "us," "our"). These Terms of Service ("Terms") govern your use of our website, mobile application, and any services provided by Agile African Restaurant (collectively, the "Services"). By accessing or using our Services, you agree to comply with and be bound by these Terms. If you do not agree with these Terms, please do not use our Services.

## 2. Eligibility

You must be at least 18 years old to use our Services. By using our Services, you represent and warrant that you are at least 18 years old and have the legal capacity to enter into these Terms.

## 3. Account Registration

To access certain features of our Services, you may be required to register an account. You agree to provide accurate, current, and complete information during the registration process and to update such information to keep it accurate, current, and complete. You are responsible for safeguarding your account password and for any activities or actions under your account.

## 4. Orders and Payment

**4.1 Placing Orders** When you place an order through our Services, you agree to provide accurate and complete information. All orders are subject to acceptance and availability.

**4.2 Pricing** All prices are listed in Pound Sterling and are subject to change without notice. Prices do not include applicable taxes, delivery fees, or gratuities, unless stated otherwise.

**4.3 Payment** You agree to pay all charges associated with your order. Payment methods accepted are PayPal, Credit Cards, and Debit Cards. Payment must be received before your order is processed.

## 5. Delivery and Pickup

**5.1 Delivery** Delivery times are estimates and are not guaranteed. We are not responsible for delays caused by external factors. Delivery fees and areas are specified at the time of order.

## 6. Cancellation and Refunds

**6.1 Cancellation** Orders may be cancelled within twenty minutes of placing the order. After this period, cancellations are not guaranteed.

**6.2 Refunds** Refunds are issued at our discretion. If you are not satisfied with your order, please contact us within 24hrs of receiving your order.

## 7. User Conduct

You agree not to use our Services for any unlawful or prohibited purpose. You agree not to:

- Violate any applicable laws or regulations.
- Infringe on our intellectual property rights or those of others.
- Post or transmit any harmful, obscene, or otherwise objectionable content.
- Interfere with the operation of our Services.

## **8. Intellectual Property**

All content and materials on our Services, including text, graphics, logos, and images, are the property of Agile African Restaurant or our subscriber, licensors and are protected by copyright, trademark, and other intellectual property laws. You may not use, reproduce, or distribute any content from our Services without our prior written permission.

## **9. Limitation of Liability**

To the fullest extent permitted by law, Agile African Restaurant shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly, or any loss of data, use, goodwill, or other intangible losses, resulting from (i) your use of or inability to use the Services; (ii) any unauthorized access to or use of our servers and/or any personal information stored therein; (iii) any interruption or cessation of transmission to or from the Services.

## **10. Indemnification**

You agree to indemnify, defend, and hold harmless Agile African Restaurant and its officers, directors, employees, and agents from and against all claims, liabilities, damages, losses, and expenses, including reasonable attorneys' fees, arising out of or in any way connected with your use of the Services or your violation of these Terms.

## **11. Modifications to the Services and Terms**

We reserve the right to modify or discontinue our Services at any time, without notice. We also reserve the right to modify these Terms at any time. Your continued use of the Services after any such changes constitutes your acceptance of the new Terms.

## **12. Governing Law**

These Terms shall be governed by and construed in accordance with the laws of the United Kingdom without regard to its conflict of law principles. Any disputes arising under or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of the United Kingdom.

## **13. Contact Information**

If you have any questions about these Terms, please contact us at [contact@agileafricanrestaurant.com](mailto:contact@agileafricanrestaurant.com).

By using our Services, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service. Thank you for choosing Agile African Restaurant.

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